



## BATHO PELE PUBLIC SERVICE MONTH INVITATION

### Come and participate in the Public Service Month programmes

The Batho Pele Office together with Operation Sukuma Sakhe would like to invite all eThekweni citizens in their respective Wards to receive services from the following Government Departments:

Home Affairs, Sassa, Social Development, Human Resources, Human Settlements, eThekweni Water Services, Electricity, Skills Development and many more.

Citizens are requested to bring all necessary documents especially if they wish to register and receive services from Home Affairs, Social Development and Sassa. Transport will be arranged in various Wards. For more information please contact your Ward Councillor's Office or Community Mobiliser.

**BACKGROUND:** The Public Service Month (PSM) celebrated during the month of September every year, seeks to highlight government services, dedication, commitments and excellence in the delivery of public services. **PURPOSE:** The PSM is a national programme with its celebrations and activities taking place across the public service with a view to:

- Create a platform for feedback, conversations, dialogue with the public servants on the "Service Delivery Improvement Programme of reinventing how frontline public servants do their work".
- FORMAT /APPROACH:** The PSM is a national programme and as such it will be celebrated and recognised across the public service under the theme "Moving South Africa Forward: Taking the public service to the people".

#### The program for the month is envisaged to unfold as follows:

- Promote OSS sector and issue specific interventions in war rooms
- Re engineering and improving the front office operations in government

**PROGRAMME:** Operation MBO in 3 Regions coordinated under Sukuma Sakhe programmes

<b>SOUTH REGION</b> <b>Date:</b> 22 September 2015 <b>Venue:</b> Mbumbulu Multi-Purpose Centre <b>Targeted wards:</b> 67, 96 & 100	<b>NORTH REGION</b> <b>Date:</b> 25 September 2015 <b>Venue:</b> Lindelani Sports Ground <b>Targeted wards:</b> 38, 43, 44 & 45.
<b>WEST REGION</b> <b>Date:</b> 23 September 2015 <b>Venue:</b> Zwelinjani Hall <b>Targeted wards:</b> 07, 12 & 100	The above programmes will be build ups to OSS Cabinet Lekgotla envisaged to be on the 30 September or October 2015 coordinated by Cogta and Operation Sukuma Sakhe (OSS) team

